

221408

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER LETTER

DOCKET
NUMBER: 2008 - 307 - C

(Please type or print)

Submitted by: Sage Spectrum, LLC

SC Bar Number:

Telephone: 214-495-4878

Address: 805 Central Expressway South, Suite
100
Allen, TX 75013-2789

Fax: 214-495-4795

Other:

Email: akan1@sagetelecommet

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for Item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

INDUSTRY (Check one)	NATURE OF ACTION (Check all that Apply)			
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request	
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification	
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation	
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement	
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment	
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter	
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response	
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery	
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition	
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation	
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena	
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff	
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:	
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest		
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit		
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report		



VIA US-MAIL

January 13, 2010

Public Service Commission of South Carolina
Docketing Department
Post Office Drawer 11649
Columbia, SC 29211

Re: **Authorized Utility Representative Form – Sage Spectrum, LLC**

Dear Sir or Madam:

Enclosed please find the above referenced report filed on behalf of Sage Spectrum, LLC.

If you have any questions, please contact me at (214) 495-4884.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Gonzalez".

Rocio Gonzalez
Regulatory Compliance Analyst

Enclosure(s)

cc: Office of Regulatory Staff

RECEIVED

JAN 20 2010

PSC SC
DOCKETING DEPT.

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Wireless

CERTIFICATED COMPANY INFORMATION

Sage Spectrum, LLC

Company Name

FEIN/SSN

214-495-4700

Dbafka

Telephone #

805 Central Expressway South, Suite 100

Mailing Address

Allen, TX 75013-2789

City, State, Zip Code

Same as above.

Business Location

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

None

A. **General Manager** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address

See Attached

B. **Customer Relations/Complaints Representative** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address

See attached.

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address
1-888-449-4940

C2. **Customer Contact** (Toll Free Number)

None

D. **Engineering Operations** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address

- None
- E. **Test and Repair** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address
Brenda Owens
- F. **Emergencies** (During Non-Office Hours)
214-509-2455 / 214-495-4788 / bowens@sagetelecom.net

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Sherri Flatt
- G. **Regulatory Officer** (Include Address if different than above)
214-495-4847 / 214-495-4795 / sflatt@sagetelecom.net

Telephone Number / Facsimile Number / E-mail Address
None
- H. **Dual Party Mailings (Name)**

(Mailing Address)

Telephone Number / Facsimile Number / E-mail Address
None
- I. **Interim LEC Fund Mailings (Name)**

(Mailing Address)

Telephone Number / Facsimile Number / E-mail Address
Dennis Hamilton
- J. **Universal Service Fund Mailings (Name)**
805 Central Expressway South, Suite 100, Allen, TX 75013-2789
(Mailing Address)
214-547-7101 / 214-495-4789 / dhamilton@sagetelecom.net

Telephone Number / Facsimile Number / E-mail Address
Dennis Hamilton
- K. **Gross Receipts Mailings (Name)**
805 Central Expressway South, Suite 100, Allen, TX 75013-2789
(Mailing Address)
214-547-7101 / 214-495-4789 / dhamilton@sagetelecom.net

Telephone Number / Facsimile Number / E-mail Address

Andrew Karl

This form was completed by *Andrew Karl*

Management Representative to *Signature*

Title Sage Spectrum, LLC **Date** 1/13/10

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

UTILITY COMPLAINT CONTACTS

Company Name: Sage Telecom, Inc.

Street Address: 805 Central Expressway South, Suite 100

City, State, Zip Code: Allen, TX 75013-2789

Main Phone Number: (214) 495-4700

Fax Number for complaints: (214) 495-4788

The following employees may be contacted for complaints received by the Commission. They may be contacted for verbal complaints (V), written complaints (W), or both (B).

Email address for complaints: complaint@sagetelecom.net

Pam Stroud (972) 747-4534 Email: pstroud@sagetelecom.net (B)

Crystal Ridgely (972) 747-4485 Email: cridgely@sagetelecom.net (B)

Yesenia Silvas (972) 747-3044 Email: ysilvas@sagetelecom.net (B)

Sommer Mapp

Manager, Customer Service Operations (972) 747-4458
smapp@sagetelecom.net (B)

Brenda Owens

Director, Call Center Operations (214) 509-2445
bowens@sagetelecom.net (B)

The toll-free phone number listed below may be given to customers to contact the customer service center.

1-888-449-4940

1-877-619-3969

Residential

Business